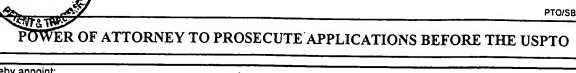
PTO/SB/80 (12-03)



I hereby a	ppoint:				
Nracti	tioners associated with the Customer Number	20350			
OR					
Practi	tioner(s) named below (if more than ten patent pra	ctitioners are to be	named, then a	customer number must be used):	
	Name		Regist	ration Number	
ļ			 		
-				•	
-					
÷					
	*				
<u> </u>					
as attorney(s) or agent(s) to represent the undersigned before the United States Patent and Trademark Office (USPTO) in connection with any and all patent applications assigned only to the undersigned according to the USPTO assignment records or assignment documents attached to this form in accordance with 37 CFR 3.73(b).					
Assignee Name and Address: First Data Corporation					
		· ·		٠.,	
12500 East Belford Avenue, M21A2 Englewood, CO 80113 5020					
Englewood, CO 80112-5939					
	•			*	
required to may be co authorized	this form, together with a statement up be filed in each application in which impleted by one of the practitioners a lito act on behalf of the assignee, and is to be filed.	this form is uppointed in th	ised. The stails form if the	atement under 37 CFR 3.73(b)	
	SIGNATURE The individual whose signature and title is so	of Assignee of F	Record	ehalf of the assignee	
Vame	Ken Algiene	er to date			
Signature	Den.		Date	1/30/04	
Title	Assistant Secretary		Telephone	720-332-5202	
					

STATEMENT UNDER 37 CFR 3.73(b)					
Applicant/Patent Owner: Robert Staggs	•				
Application No./Patent No.: 10/783,715	Filed/Issue Date: February 19, 2004				
Entitled: METHODS AND SYSTEMS FOR PROVIDING PERSONALIZED FREQUENTLY ASKED QUESTIONS					
First Data Corporation	. a corporation				
(Name of Assignee)	(Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)				
states that it is:					
1.	the assignee of the entire right, title, and interest; or				
2. an assignee of an undivided part in	an assignee of an undivided part interest				
in the patent application/patent identified above I	by virtue of either:				
A. An assignment from the inventor(s) of the patent application/patent identified above. The assignment will be recorded in the Patent and Trademark Office, which a copy thereof is attached.					
OR					
B. A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:					
From: The document was recorded in the U Reel, Frame, or for whi	To: United States Patent and Trademark Office at ich a copy thereof is attached.				
From: The document was recorded in the U Reel, Frame, or for whi	To: United States Patent and Trademark Office at ich a copy thereof is attached.				
3. From: To : The document was recorded in the United States Patent and Trademark Office at Reel, Frame, or for which a copy thereof is attached.					
Additional documents in the chain of	title are listed on a supplemental sheet.				
Copies of assignments or other documents in the chain of title are attached. [NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.8]					
The undersigned (whose title is supplied below) 6/16/2004 Date	is empowered to sign this statement on behalf of the assignee. Missing Control of the assignee. Signature				
	Melissa A. Haapala (Reg. No. 47,622)				
	Typed or printed name				
	Attorney of Record Title				

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231. 60224809 v1